

## TITLE VI NOTIFICATION PROCEDURES

The City of Augusta, Georgia, as a condition for receiving financial assistance from the Federal Transportation Administration, ensures that:

1. No person on the basis of race, color, or national origin will be subjected to discrimination in the level and quality of transportation services and transit-related benefits.
2. The City of Augusta, Georgia, will compile, maintain, and timely submit Title VI information required by the Federal Transit Administration, copies of which will be available to the general public.
3. The City of Augusta, Georgia, makes it known to the public that any person or persons alleging discrimination on the basis of race, color, or national origin as regards the provision of transportation services and transit-related benefits may file a complaint with the City's Transit Department, its EEO Office, or the Federal Transit Administration.

Any member of the general public who feels that his or her Title VI rights have been violated in any manner may first speak informally with the Transit Director, Augusta Public Transit, 1535 Fenwick St., Augusta, GA 30904, phone 706-821-1721, in order to see if the matter can be resolved. The Transit Director will investigate the complaint and make a determination on its merits. Complaining parties will receive written notification of the determined resolution.

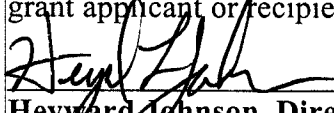
Any complaining individual who does not feel that his or her concerns have been resolved at the level of the Transit Department Director may then file a formal written appeal at the City's EEO Office, 501 Greene St., Suite 314, Augusta, GA 30901, phone 706-826-4789, within 30 days from the date of the last alleged discriminatory act.

The Augusta EEO Director will set a mutually agreed-upon time and place for the review process with the applicant and/or representatives within 30 working days of the request. The complainant may submit documents or other information to be included with the record and considered in the review process. The complainant will generally be issued a letter of findings and recommendations from the EEO Office within 30 working days after filing a complaint. If additional time is needed to investigate a complaint, then all parties will be notified by the EEO Office. Individuals may withdraw a formal grievance and decide to seek mediation or an informal resolution at any point in the complaint process.

Procedures to correct any deficiencies found through the complaint will be initiated within a 30-working-day period. If no deficiencies are found to exist as a result of the complaint, a written response will be sent to the complainant within a 15-working-day period, detailing the investigation and the results of that investigation. Any complainant not satisfied with the results of the investigation may further appeal his or her complaint to the offices of the Federal Transit Administration, Regional Civil Rights Office, 230 Peachtree St., NW, Suite 800, Atlanta, GA 30303.

4. The City of Augusta, Georgia, through its Public Transit Department, will notify the general public of its Title VI responsibilities by posting this statement at the Department's headquarters and terminal and on the Department's web page. The statement will be posted to meet requirements of individuals with limited English proficiency.

The person whose signature appears below is authorized to sign this assurance on behalf of the grant applicant or recipient.

  
Heyward Johnson, Director

March 9, 2009  
DATE